



Thank you for your enquiry. We know any move, with animals & especially overseas can be a stressful time. However, there are often many steps required to move your animal overseas with you, and preparations should be started as early as possible. In contacting us, you have already taken the first step.

For us to help you more effectively, we ask you take a little time to research the requirements for pet's travel. We, as accredited veterinarians, will work with the Department of Agriculture to ensure all required tests and treatments are performed, within the framework of our understanding of your travel. Ultimately, you as the exporter are responsible for ensuring all the appropriate paperwork is in order.

We recommend you visit the Department of Agriculture website, specifically:

<http://www.agriculture.gov.au/biosecurity/export/live-animals/companion>

This gives an overview of the export process.

In addition, please visit the Department of Agriculture, Manual of Import Conditions & Requirements (MICOR) page & familiarise yourself with the conditions of entry for the country you intend to travel to. **Some countries require an import permit; this may take time to obtain.** A link can be found on the page above or locate it directly here:

<http://www.micor.agriculture.gov.au/live-animals>

Please be aware that if you intend on returning to Australia with your animal or if you plan to transit through other countries to your final destination, this may change the necessary requirements.

We also strongly recommend you enlist the aid of a Pet Transport company to aid your move. A pet transport company will liaise with the airlines, ensure appropriate containers are available to transport your pet, and have accredited veterinarians on site to perform any necessary final checks on your animal before travel. We recommend JetPets, based in Tullamarine. Their website is:

<http://www.jetpets.com.au>

Once you have set travel plans, or an estimated time frame, please contact the clinic for an appointment to review the necessary requirements. This initial appointment will include a health check of your animal, and may also include testing or treatment, depending on the requirements and the timeframes we are working with.

**We ask that you supply us, at least 24 hours prior to your appointment:**

- The **name of the owner of the animal** (as listed in a travel document/passport)
- **Contact details** of the owner of the animal
- The **animal/s name/s and date/s of birth** as listed on any documentation.
- The **species of the animal**
- The **proposed date of travel**, or best estimate
- The **destination country** and **any possible transit destinations** if known
- Any prior **vaccination history & parasite control**, including **heartworm prevention/treatment** if applicable.

**Please bring any treatment certificates, microchip certificates and YOUR passport to the appointment.** If you are not a regular client with us, we also ask you arrive 5-10 minutes early for your appointment to allow us to add your details to our computer system.